



Strengthening organisations by
looking after your people, assets
and operations globally.

GlobalSOS

GlobalSOS offers travellers rapid, multilingual emergency support and advice from our Global Operations Centre, which is manned 24/7 by security, travel safety, crisis response and intelligence experts and provides coverage for over 15 million lives worldwide.

What is *GlobalSOS*?

With *GlobalSOS*, your travellers can receive advice and assistance both before and during a trip simply by calling our main line number. You could even opt for a dedicated hotline for a more personal service.

When abroad, it doesn't matter whether it's a lost passport or a traveller caught up in civil unrest, our experts will act quickly and steadily to resolve any problem in situ or, if necessary, help your employee to return home safely.

Benefits of *GlobalSOS*

24/7 outsourced support

GlobalSOS grants your travellers and people access to our 24/7 hotline for real-time security advice and support in an emergency response situation. Our hotline is manned 24-hours a day by security, travel safety, crisis response and intelligence experts, who can provide peace of mind when it comes to ensuring traveller safety.

Effective preparation can reduce risks

GlobalSOS provides you with 24/7 pre-travel email and telephone support. Our Global Operations Centre can provide expert advice on general

threats, travel security and specific country risk information, enabling your travellers to understand the risks they face and travel more safely.

Fulfil your duty of care with global crisis resolutions

Wherever your people are, you are ultimately responsible for their safety. *GlobalSOS* can help you to fulfil your duty of care obligations by providing immediate access to our in-house crisis management and response consultants, our global network of security professionals and our in-country resources during an emergency situation.

Ensure your employees return home safely

In the event of a crisis, your travellers may need additional support to help them get home safely. With *GlobalSOS*, we can provide air charters for immediate repatriation in the event of a natural disaster, terrorist attack or life-threatening situation. We can also coordinate and support medical assistance providers during a medical emergency or evacuation (where there is a combined security element).